

Court-Appointed Receiver for Reliant Life Shares, LLC

IMPORTANT INFORMATION

Please note the following information concerning the Receivership website:

- 1. As stated on both the Registration Page and the Investor Access page, the Investor Access area is not yet active. Therefore, you do not need to login to see the information currently available on the website;
- 2. As stated on the Registration Page, the purpose of registration is to collect from each investor their current, correct contact information. Please do not register for anyone else using your information.
- 3. There is no need to register each account you may have with Reliant. One registration per individual is all that is required at this time.
- The user name and password you created when you registered is for future use;
- 5. The site does not issue passwords; you must create your own. Any other password you may have had or used in relation to the Reliant Life Shares, LLC website, which is no longer active and is not related to the Receivership website, will not provide you with access to any area of the Receivership website;
- 6. Passwords are created by you when you register, but again, they are for future use should proprietary information ever be made available to investors only;
- You should bookmark the Receivership website, which is <u>https://www.reliantreceivership.com/</u>
- 8. If you are unable to access the Receivership website, it is likely that your browser's (e.g. Chrome, Firefox, Microsoft Edge, etc.) security settings are the cause of the issue. We cannot assist you with issues related to your system or these settings;
- 9. If you use rich text or any other non-HTML format to send and receive email, you may have to copy and paste the url (i.e., website address) into the address bar (not the search bar) of your browser to access the site.
- 10. You may need to scroll through the menu at the top of every page to find the information you are seeking. Holding your cursor over each menu item will reveal links to other pages on the site.

11. If you have problems or questions not addressed above, you should email the Receiver at receiver@reliantlifeshares.com

With kind regards,

Christopher Conway as Receiver for

Reliant Life Shares, LLC

Christopher Conway as Receiver for Reliant Life Shares, LLC

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