

From the Receiver for Reliant Life Shares, LLC

Important information regarding the Reliant Life Shares Receivership

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IMPORTANT NOTICE

Dear Reliant Investor:

As stated in previous notices, the Receiver invited all Reliant investors to an accounting portal in which each account holder can view, download, print, and download all invoices and payments related to their account. **NOTE: The "accounting portal" IS NOT the "receivership website."**

Other notices issued in March advised investors to whitelist the email addresses from which email, including invoices and the aforementioned invitation to the portal, were sent. Unfortunately, many investors appear not to have followed this advice. As a result, many investors were not able to access the portal, which caused a flurry of calls and emails from investors asking the Receiver where they could see information about their invoices, and whether payments they had made had been received.

The receivership estate does not have the resources to support the staff necessary to verify information investors can verify themselves. Also, all of the invoice emails, forfeitures notices, other notices and portal invitations were sent using the same email addresses the Receiver originally asked all investors to whitelist. It is unusual, if not highly unlikely, that investors would receive one or a few such emails, and not the others.

The receivership has not changed the platforms or email services it uses to send information to investors. However, investors' email services vary widely and this is a variable the Receiver cannot control. Therefore, **PLEASE MAKE SURE TO WHITELIST OR OTHERWISE CONFIGURE YOUR EMAIL TO RECEIVE INFORMATION FROM THE RECEIVERSHIP.**

To allow all investors to view all invoices and payments issued by the Receiver, invitations to the accounting portal have been re-issued to the email address used by the portal for each account. In fact, many, many re-invitations have been sent multiple times to many investors. Unfortunately, investors continue to call to ask if their payments have been received, but again, this is not supportable at this time. **NOTE: there can be only one unique email address for each account in the portal. If you have more than one account, you will need to use one unique email address for each account.**

ALL INVESTORS ARE ADVISED TO ACCESS THE ACCOUNTING PORTAL TO CONFIRM PAYMENTS.

With kind regards,

Christopher Conway, Receiver for Reliant Life Shares, LLC

Christopher Conway as Receiver for Reliant Life Shares, LLC

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